



Firmware Update (version 8.21) for Certain Pioneer Audio Receivers

August 07, 2020

Dear Valued Pioneer Customer:

We would like to inform you of the availability of a firmware update (version 8.21) for certain Pioneer audio receivers. **This firmware update is only for the following Pioneer receivers sold in the Singapore, Malaysia, Indonesia, Philippines, Sri Lanka, Vietnam, Thailand, Cambodia, Myanmar and Laos :**
DEH-S5150BT / DEH-S4150BT / MVH-S315BT / SPH-C10BT

Warning: Installation on any other product could cause irreversible damage.

This firmware update (version 8.21):

- Fix an issue that wrong implementation of steering remote control for NISSAN3、SUZUKI
- Fix an issue that after ERROR-19 occurs during USB source playback, one song is played and then stopped.
- Fix an issue that forgot BT pairing
- Fixed the problem that audio setting is initialized when ACC OFF/ON.

In order to perform this update, the following items are needed:

- Pioneer receiver: **DEH-S5150BT / DEH-S4150BT / MVH-S315BT / SPH-C10BT**
- Blank USB storage device (no files), 2 GB or larger in capacity, formatted to FAT32

Instructions on installing the firmware are provided on the same page as the firmware update. Installation of the update should take no more than ten minutes to complete.

How to Obtain the Free Firmware Update:

1. Download the firmware update files to a computer from the Pioneer website:
<https://sg.pioneercarentertainment.com/downloads?category=3>
2. Transfer the files to the USB storage device for insertion into the Pioneer receiver.

Questions

If you have any questions, please contact the nearest Pioneer Customer Service at your country. You can refer to <https://sg.pioneercarentertainment.com/service> for more information.

Sincerely,

Pioneer Electronics AsiaCentre Pte. Ltd.