



## **Firmware Update for Certain Pioneer In-Dash AV Receivers (DMH-ZS9350BT)**

Feb 4, 2021

Dear Valued Pioneer Customer:

We would like to inform you of the availability of a firmware update for **only the following Pioneer In-Dash AV Receivers sold in This firmware update is only for the following Pioneer In-Dash AV Receivers sold in the Singapore, Malaysia, Indonesia, Philippines, Sri Lanka, Vietnam, Thailand, Cambodia, Myanmar and Laos.**

**Installation on any other product could cause irreversible damage.**

<b>DMH-ZS9350BT</b>
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This firmware update corrects the following two matters.

- Improvement of connectivity with Android Auto11 & Wireless Android Auto
- Fixed an issue not to recognize certain USB/HDD/SSD devices
- Improvement of visibility: Add a space between preset and registered name in the phonebook
- Fixed an error in the Audio settings: Wrong message to save the latest settings in the custom menu
- Improvement of touch screen's sensitivity for Widget
- Simplified Chinese wording correction
- Fixed flicker issue for 9inch models

To perform this update, the following items are needed:

- Pioneer In-Dash AV Receiver
- Blank USB storage device (no files), 2 GB or larger in capacity, formatted to FAT32 or NTFS.

Instructions on installing the firmware are provided on the same page as the firmware update. Installation of the update should take about fifteen minutes to complete.

### **How to Obtain the Free Firmware Update:**

1. Download the firmware update files to a computer from the Pioneer website:  
<https://sg.pioneercarentertainment.com/downloads?category=3>
2. Transfer the files to the USB storage device for insertion into the Pioneer In-Dash AV Receiver.

### **Questions**

If you have any questions, please contact the nearest Pioneer Customer Service at your country. You can refer to <https://sg.pioneercarentertainment.com/service> for more information.

Sincerely,

**Pioneer Electronics AsiaCentre Pte. Ltd.**